

# TEO ZEN BEN

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## ABOUT ME

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I'm fascinated by computer technology and AI, and I love building with it. Solving problems and taking on challenges is what drives me most, and I like exploring across different areas of tech rather than staying in one lane. I'm looking for an internship packed with hard problems to solve and the opportunity to learn new things.

## EDUCATION

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**BIS (Hons), Data Analytics, Sunway University** **Apr 2024 – Mar 2027 (Exp.)**  
CGPA 3.77.

**Coursework:** Big Data Analytics in the Cloud, Business Analytics, Analytics Engineering, Data Mining, Database Management Systems.

**Foundation in Science and Technology, Sunway College** **Apr 2023 – Mar 2024**  
CGPA 3.87.

## WORK EXPERIENCE

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**Co-Founder, FlowNote Solutions Sdn Bhd** **Sep 2024 – Present**

- Built and shipped GustFlow, a workflow and task-management web app used company-wide at Sun Hardware Enterprise (30+ employees).
- Built a Notion-based workflow & management system for Nippon Hippo, a Japan-based touring company (10 employees).

**Systems & Product Development Intern (semester breaks), Sun Hardware Enterprise** **Dec 2022 – Present**

- Built an end-to-end SOP management system (drafting, approval, publishing) adopted by 30+ employees.
- Designed Notion task and workflow systems for daily operations.
- Built a sales-lead database to track and follow up on leads.
- Digitized physical SOP filing into a searchable digital system.

## LEADERSHIP & EXTRACURRICULAR

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**Vice President, Sunway University AWS Student Builder Group** **Nov 2025 – Present**

- Help lead the club's first generation as part of a 19-member core team, coordinating recruitment, interviews and external communications.

**Education Committee Member, Sunway Tech Club** **Jun 2026 – Present**

- Plan and coordinate club events end to end, liaise with event speakers, and prepare documentation, proposals and supporting materials.

**Editorial Dept (Member to Head), Sunway Foundation Student Committee** **Apr 2023 – Mar 2024**

- Promoted to Head; managed magazine production end to end, coordinating contributors, coverage and deadlines.

## PROJECTS

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### Academic Projects

#### Flight Delay Big Data Analysis

- Analyzed 62M+ US flight records (2015–2024) to rank the worst airports, routes, carriers and times of day for delays and track how delay causes shifted over the decade.
- Processed the full dataset two ways, on a single computer versus a cloud cluster, cutting a 10-year run from about 8 minutes to 4 and showing why cloud computing is needed for large data.

#### E-Commerce Late-Delivery Prediction

- Built a machine-learning model on ~96K e-commerce orders to predict which deliveries would arrive late, after cleaning the data and checking it for errors.
- Tested five models, chose the most accurate, and presented the main causes of late delivery in an interactive Power BI dashboard.

#### Obesity Level Prediction, Python ML classification (Team Lead)

- Led a 4-person team to build a machine-learning model that classifies obesity levels from health data, cleaning and balancing the data for reliable results.

## Transit Route Planning with A\* Search

- Built a route planner for the Klang Valley rail network that finds the best multi-stop journey across both train operators, using classic AI search algorithms and validated against Google Maps.

## Personal Project

### GustFlow, Customizable workflow & task management SaaS

- Sole developer of a web app that lets small businesses build their own task and approval workflows on a drag-and-drop canvas.
- Rolled out company-wide at Sun Hardware Enterprise (30+ employees) and shipped for a first paying client.

### myTask, WhatsApp-native task manager

- Built a task manager controlled entirely through WhatsApp: an AI reads plain messages like “submit report Friday 5pm” and turns them into tasks and Google Calendar events.
- Kept the running cost under 1 cent per message by using a cheaper AI model first and escalating to a stronger one only when needed.

## HACKATHONS

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### AI Video Hackathon 2026, Champion (1st Place)

- Created an AI-generated video on the Malaysian National Monument, judged best overall for its storyline and creativity.

### Autopilot Asia 2026, 3rd Place, Customer Support Track (1200+ participants)

- Built a dashboard that manages and monitors a team of AI agents running an IT help desk.
- Grouped 460 support tickets into 15 underlying problems ranked by cost, so fixing one problem could clear a whole group of tickets at once.

### UMHackathon 2026, 2nd Runner-Up (Top 3 of 200+ teams)

- Built UniGuide, an AI assistant that walks students through complex university admin tasks step by step; led a 4-person team.

### Logitech x GDG KL Mini Hackathon, Top 3

- Built a privacy-first finance chatbot that runs fully offline, answering money questions without sending any data to the internet.

### MyAI Future Hackathon, Finalist

- Built AgroSim, an AI farming tool that maps farms by satellite, plans crops, spots plant diseases from photos, and adapts to the weather.

### PayHack 2025, Semifinalist (Top 17 of 97)

- Built Sywtch, an app that lets merchants take payments by SMS without internet, with a built-in loyalty system.

**Other hackathons:** HelpMeGuru (AI student-team mentor; Devin x Claw Collective x Qwen Hackathon), Lumie World (gamified Malaysian language app; Great Malaysia AI Hackathon), and the L'Oréal x Monash Datathon 2025.

## SKILLS

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**Data & ML:** data cleaning & wrangling, EDA, statistical analysis & hypothesis testing, data mining, machine learning (classification & regression), model evaluation & comparison, visualization & dashboarding, big-data pipelines (Spark, AWS).

**Proficient:** Python, SQL, Power BI, Notion.

**Working knowledge:** PySpark, AWS, scikit-learn, Git, Jupyter, spreadsheets.

**Familiar:** R, SAS, JavaScript/TypeScript.

**Spoken:** English (fluent), Chinese (fluent), Malay (basic).

## AWARDS

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- Jeffrey Cheah ACE Scholarship, Sunway University.
- Jeffrey Cheah Entrance Scholarship, Sunway University.
- Dean's List (4 semesters), Sunway University.

## CERTIFICATIONS

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- AWS AI & ML Scholars (Udacity).
- ISO 9001:2015 Quality Management Systems Awareness (Orange Revolution Sdn Bhd, Aug 2026).
- Python: Functions & Files (University of Michigan).
- CCNA: Introduction to Networks (Cisco).